	<h2>Quality Policy</h2>	QP 001	Issue No. 02
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ALS Identify Ltd is totally committed to the principles and practice of excellence and will conform to the requirements of the ISO 9001:2015 Quality Management System Standard. The scope of the certification includes all activities relating to the company and is summarised as follows:


“Design, Build and Installation of Automatic Labelling and Auto-ID systems including supply of consumables and technical support”

Our quality management system provides a framework for measuring and improving our overall business performance, supporting our company strategy and business plan, facilitates continual improvement and ensures the fulfilment of our client’s requirements and other applicable requirements.

The Directors and staff of ALS Identify commit to this:

- By ensuring that the company fully meets the requirements of our clients and by endeavoring to enhance the overall service to our clients to ensure that they are fully satisfied with our product and service.
- By ensuring that the requirements of all interested parties are clearly understood so that our product and services can be delivered in a timely and professional manner.
- By promoting the use of a process approach and risk-based thinking; resulting in all processes being established, documented, resourced appropriately, monitored and measured to ensure conformance to their intended results (customer requirements, business objectives, and applicable industry regulations and legislation).
- By ensuring that our staff are given sufficient training and development support to ensure competency for their area of work through education, training and experience, where appropriate.
- By working closely with our customers and suppliers to develop and maintain first class relationships.
- Through management’s participation in the monitoring and measurement of the performance of the Quality Management System is focused on acting on opportunities for continual improvement.
- By planning and establishing measurable objectives based on our Quality Policy for the ongoing development of the company and our customers. These objectives are regularly reviewed and measured by management.

This policy shall be controlled and maintained as part of our Quality Management System. It will be available to all interested parties from the Quality Manager and to all persons working for or on behalf of ALS Identify through our internal communication network.

Signed: 

Date: 20.05.2023

Pat Phibbs
Managing Director